Nine Core Competencies
Required of a Safe Patient Handling Certificants

While no applicant is expected to be proficient in all of these areas, the Nine Core Competencies are skill sets that the Certification Committee will examine upon review of the applicant’s portfolio. Applicants should ensure that the professional experience, work product(s), letter of recommendations, and professional development they submit reflect their expertise in these areas. For those applicants applying for the Clinician and Professional levels, the written examination is focused on these Nine Core Competencies.

PLANNING A PROGRAM

1. Finance
   - Cost justification
   - Budgeting
   - Vendor negotiation (if necessary)

2. Team Leadership
   - Inclusion of cross-disciplinary team
   - Collaboration across wide ranges within the organization

3. Policy and Procedure Deployment
   - Develops written SPHM policy and procedures
   - Obtains management and staff acceptance

IMPLEMENTING A PROGRAM

4. Training Deployment
   - Develops training programs
   - Modifies and customizes training materials
   - Presents training programs
   - Conducts skills validation

5. Clinical Knowledge and Experience
   - Working knowledge of the interactions between patient condition, treatment, patient handling requirements, and limitations
   - Effectively communicate with staff (including nurses and administrators) the benefits that SPHM has for patients

6. Risk Analysis and Control
   - Understands and relates the principles of ergonomics and biomechanics to patient handling risks and ergonomic control measures/risk interventions
   - Identifies appropriate countermeasures, including product selection
   - Performs incident/accident/near-miss investigation
   - Tracks and trends injury data
   - Conducts root-cause analyses
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SUSTAINING A PROGRAM

7. Program Promotion
   • Internal promotion activities
   • External promotion activities

8. Program Audit
   • Establishes and Tracks performance metrics
   • Conducts review of Program elements
   • Implements Program enhancements based on Program review data

9. Unit-Specific Customization
   • Conducts clinical, unit-based ergonomic evaluations to determine appropriate patient handling technology recommendations
   • Integrates SPHM equipment and procedures into care pathways
   • Develops unit-specific changes into policy and procedures (e.g. those related to program implementation, bariatric patient care, maintenance/repair procedures, storage, and any other issues impacting the use of patient handling equipment.)